

Question Asked	Answer Given
<p><b>Please list topics regarding "Remote Services: Career Development Practice in Unprecedented Times" you would like to explore further.</b></p>	<p>My techno knowledge is quite basic,so I intend to explore the technical tools mentioned as examples</p>
	<p>digital resources</p>
	<p>How to use a mixture of tools and activities in engaging clients remotely in regards to job hunt.</p>
	<p>the specific tools available and what their purpose/ability</p>
	<p>How to handle difficult clients remotely....</p>
	<p>Explore some of the most useful and effective platforms for providing virtual services.</p>
	<p>I would like to explore the online platforms further.</p>
	<p>specific technology and platform "how to's ". Also a comparison of the different platforms available, pros and cons etc.</p>
	<p>resources the speaker addressed briefly (technological tools to use with clients)</p>
	<p>Technical tools to improve our conteines</p>
	<p>webinars on some of the commonly used platforms</p>
	<p>Interactions</p>
	<p>As Tannis mentioned, I think it would be great to have a webinar series that focuses on the e content presented today - one or two topics at a time.</p>
	<p>Career Coaches can use practical approaches - you indicated that clients may be less inhibited through virtual connection and we have seen this already with oversharing and client regrets in this regard. The message regarding slowing down and developing the relationship is important</p>
	<p>All of them</p>
<p>All of the online tools that the presenter listed went by too quickly without much exploration of how they could actually help. So, maybe a tool specific workshop on things like Canvas, Hyperdocs, Thinglink, etc?</p>	

Breakout rooms and activities when delivering a session of approx 1 hr 30 mins - to keep engagement
All of the topics
I thought we would learn more about continuing our employment counselling during unprecedented times, and how to address this with participants that are more or less engaged. It might be useful to look at this further.
Engaging client to express their personal thoughts and fear in this time.
same as above
Mainly working under a Board within my organization. Pretty well runs by volunteer services. I am not a volunteer but staff. It is challenging when your bosses are volunteers that don't understand the Employment Counselling, It is a non profit organization and service. The Board changes every 3 years and so new faces new ideas from people who don't understand or have perspective of the service Employment Counsellors provide.
Learning Management systems: Hyper docs etc
Other technology like Slack, Flip Grid etc
In depth webinar on best practices for creating and delivering workshops via Zoom etc.
designing an effective remote service system for job seekers, workshop presentations and personal support while building relationships with my clients.
Content creating.
Navigating return to work strategies.
tech tools
How to work with reluctant clients not wanting to engage i.e fear of the technology.
more examples of ways to use Hyperdoc, Thinglink and Bulb with Employment Counselling
application of knowledge
All of it - it. I liked the overview first. It provided a good context.

Handling, storing, sharing and uploading clients' confidential information; Requesting change of government's guidelines for Employment Services (to discard requirement for client's SIN number) due to privacy threats and clients' unwillingness to provide it.
Nothing it was great information
Tools and resources
I would be interested in any of these topics discussed in more detail
strategies for incorporating multiple modalities of providing services and information; how to incorporate small groups when working with groups remotely
Access to existing online workshops and tools for clients to share
Designing Remote Services for our clients, given that my clients are long term unemployed and unable to use technology in some cases.,Designing Remote Services for our clients, given that my clients are long term unemployed and unable to use technology in some cases.
Designing workshops
The different programs that allow remote working, ex: Zoom, etc..I already am using Zoom and some others but am not aware of all that she mentioned.
--Creating learning environments
transforming power point presentations to online services
the actual development of a workshop
Designing remote services, effective use of various technologies
It would be great to learn more about the practices that work. But most importantly what didn't
How to work with barriered clients that have limited to no access to technology.
Designing remote services, Best Practices

Having follow-up sessions that delve into more detail of the topics introduced here would be very helpful.

none

Two thoughts. With only 21% of participants using video conferencing, it might be nice to teach people how to do this. We are using video conferencing tools, but most agencies in our city are not. Second, I would appreciate if you would share your knowledge regarding creating client interaction while using video conferencing tools.

Understanding the various technologies and how best to use them in our new environment, when we already have additional tasks and time pressures.

Using web based software to create tools to use with clients

Content and interaction; personal application tools and activities

Resources

dive more into pros and cons of various online platforms and tools; maybe share some actual things that are offered, case studies; some examples of activities that would be used in group settings, for instance, that work or don't work online/remotely

Best practices in online delivery - case studies covering content, delivery, quality

Ethics

internet tools

Further detail on the technical tools, how they work and how our clients might need support with them.

tech tools to heighten client experiential engagement

hyperdocs

This was a quick overview. It definitely could be a series of webinars with more time given for many of the areas covered.

Tools and how to. I enjoyed seeing the amount of possibilities but many I am personally unaware of

How to promote Career Development Practices in a college setting.

creating rapport without in person or video capability

I'm not sure yet. Probably a review of different and affordable platforms that can provide a seamless service for clients.

would like to know how to design and customize the technology for specific purpose such as short meeting , workshop and question answers

I'm particularly interested in Dr. Norman Amundson's work with Gray Poehnell on hope-filled engagement. Tannis referenced Dr. Amundson in today's presentation and learning more about incorporating a hope-filled practice in these unprecedented times would be very valuable.

tec available

From Client Reluctance to Engagement

classroom platforms to deliver group participation online

building on my skill level for virtual connections

The various interactive software platforms presented (i.e. Slack, Flipgrid) as I found that section was a little quick for me as it was all new material.

Specific Technologies - best options and different uses

How to manage 'screen fatigue' while providing remote services

Honestly, I could take an entire course in this to increase my feelings of competency and develop skill as it relates to Remote Service in Career development practice

How to use some of the listed technologies. How cater to different age groups.

Practitioners skills development

How the job seekers can benefit by using remote services to network with employers

Working with free platforms (limited budget) to present visuals e.g. when working on a resume, it would help if client can see what i am referring to, and be more interactive with edits etc.

Client engagement working remotely

It would be helpful to get a list of the tools. It would be helpful to get a copy of this webinar for continued reference.

1. Blending and age: is there research which supports a specific blend of delivery working better for youth audiences?

2. Re: Text-Based Asynchronous Practice: Strategies that promote engagement (or move clients from reluctance to better engagement).

3. Possibly comparing & contrasting container technologies (pros and cons) and to which audiences they might best apply (youth, immigrants, disabilities, etc.)

Designing Remote Services, Creating a Container, Interactions,, Personal Applications and Ethical Considerations.

Just more discussion on as Tannis says "how to"

online tools to use with clients

different ways how we can create 'containers' to organize online tools and services

specific tools and methods for an interesting delivery and participants engagement - I only know Zoom, Teams, ppt... but there were many cool tools mentioned, that I have never heard about... just imagine....

Career advancement
When mention "Career" I thought would have more career search options to sharee
Details on how an online curriculum plan looks and real examples on how it works
The technologies mentioned in the presentation. I am a program coordinator so I will be creating the portal and materials. That will enable our employment counselors to continue focusing on their work of supporting participants.
Tools available
I mistakenly thought that we would be covering the topic I wrote about below when I saw the phrase online tools, but I now realize that was referring to platforms for communicating (e.g. Zoom, etc.).
A detailed example of using Google Suite to deliver services
At this moment, I'm still digesting all the useful information.
impact on operations and future growth; integrating design (case workshop or other scenario (content and tools)); ethics in delivering remotely
ethical considerations, privacy, reassuring clients in times of uncertainty when you are feeling uncertain yourself
Technology options
accessible tech eg for people with cognitive challenges, for people who are blind etc
All available Online technologies., advantages, accessibility and availability of each.
platforms to use, ways to relay info to clients and keeping clients motivated
creating content for use in online media
Interactive way of teaching method during live video class
What it looks like to offer workshops online?

I would like to learn about the platform combinations organizations are using from the delivery of virtual classroom/teaching/training/workshop options to systems for virtual coaching and the advantages and disadvantages of different customer relation management systems. I have my systems in place already but I would like to know the advantages and disadvantages of the platforms and systems she mentioned.

More information about how to develop useful and meaningful online worksheets, activities, reflection materials etc.

methods and modes of delivering different services

How to make best use of smart phone technology in remote career support - I find many clients are limited to a smart phone for receiving support.

Offering remote support to individuals with limited to no internet service.

Ethical decisions with clients in our practice during a Remote call. Perhaps some case studies and discussion

Scheduling and support systems

Guiding operational questions

Multi modal Career learning Pedagogy

Different tools to communicate, present and store documents

Have nothing for now

Would really like more information on how to's - greater outstanding of the tools and how they can be used to engage clients and meet their needs. (especially as an individual practitioner without the support of a larger organization)



<p>Range of online tools that were discussed today and selecting the ones that are most relevant to support my clients</p>
<p>Online interaction and building rapport with a new client without face to face contact at the outset</p>
<p>The technology available and the best way to incorporate.</p>
<p>The different platforms</p>
<p>thanks for the information, I will look at the resources you've provided and try them with clients</p>
<p>practical examples-how it works</p>
<p>How to use some of these technologies in client communication and engagement</p>
<p>The 'hows' if linking in with clients who have little technology skills</p>
<p>,How to create relevant webinars, or access a data base of webinars to draw from.</p>
<p>Tool and applications would be something that I would like to explore further. The "How -to's"</p>
<p>More details on how to use the different "Containers" and "Interaction" options like Flipgrid. Are some technologies better for certain things? It would be interesting to learn how others use the technologies and how they problem solved to make them effective for clients.</p>
<p>Balance in methodology</p>
<p>Online Resources</p>
<p>Special populations; technologies; kind of content.</p>
<p>LiveChat, video conference and online workshops</p>
<p>methods for motivating clients</p>
<p>How to create interest in clients to keep in touch.</p>
<p>More on effective career development practices</p>
<p>I would still be interested in finding more tools specifically for vocational assessment and exploring the tools listed in the webinar to see how they can be applied to that purpose.</p>

more details, best practices, how to engage clients who have low technical skills
Designing a model/tools
Technology platforms
Tools and content for remote career services
Rapport and relationships with clients
We feel that we need more information on all topics you presented.
Individual sessions on the different components would be very helpful, as Tannis suggested.
N/A
Webinar segment on each of the model components, more "how to" would be helpful,
Different apps to keep clients engaged
I would like to explore many of the different technologies mentioned in more depth. Essentially what they can do and how to use them e.g. Bulb, Google Classroom and others.
interactive tools and containers
Pro's con's of different software available for clients to use as an interactive protocol with their employment service provider
relief and mental health wellness resources
Effective engagement with clients, creating effective content, balancing interaction with independent activities

Tools that were discussed and understanding basic needs on setting up my own workspace at home with purchasing a computer, services, security etc. or have a link on the CERIC website that we could use.

Further information re how to implement these strategies. For eg.:

- what are some particularly effective activities to have clients to engage in During on-line workshops

- what are some particularly effective activities to have clients engage in Before on-line workshops

- what sort of content/information is most effective to send to clients Before on-line workshops

Tools and resources

deliver a sample webinar using all the best practices suggested by Tannis

More information regarding how to create the environment would be much appreciated. Specifically with regard to handouts and resources with links, in one place where a client can go to do their work. I'd love to see some examples of this and how it can be done to meet each client's individual needs and goals.

The how-to's for creating the container as well as various software or mediums

I would be interested in hearing more about scheduling and support systems and wondered if it is possible to have a time scheduled for online drop in clients.

Ethical Considerations

The whole webinar, but in multiple parts with more information. The presenter was speed reading and seemed too stressed out to provide information.

The ethics of communicating by e-mail, because the client's e-mail is not within the same protected network as my e-mail.
Hyperdocs
How to get clients to make use of the content -resources available in our virtual online base
I would like to know more about alternative technical software to use while working with clients.
The areas I have difficulty with are technical. I would like information on how to build a webinar.
Ethical considerations when working from home and more information on interactive ways to provide services remotely
Workshop Development -- we have some on-line workshops but how to create and entice more users of this service!
The actual "how to" conduct a workshop - how do you actually create a platform that encourages client participation? What does this actually look like?
Perhaps a detailed look at how to use some of the specific ideas suggested, with examples. (i.e. a sample of using mixed media to relay a particular concept, etc.)
More on tools and how best to apply them
I'd like to spend more time looking at the tools recommended
See response above.
More tools and using of applications for video conferencing when engaging clients in activities
Encouraging, supportive materials to help clients through this time
Various methods of how to engage clients.

I would like to explore most of today's topics in more depth. I marked 'just right' for level and amount of information, considering the webinar was 1-hour. However, I found it basic and could use more advanced information. Perhaps there could be 4 - 6 1-hour sessions on each of the areas Tannis touched on. I'm least concerned about my own remote practice structure (I've got that one figured out) and privacy issues as our org has strong guidelines. Mostly interested in how to support/engage clients

basic practitioner competencies required in order to deliver career services; dig deeper into pedagogy model and blending tools to most effectively help client make meaning; demonstrate examples of container options, interaction options, content options;

Pro's and con's between Google Suite or Hyperdocs, etc

All of them...providing a series would be wonderful!

more tools

Content design; client engagement; encouraging client reflection, interpretation and application of what they are learning from workshops/webinars/interactions

keeping people engaged

Accessing some of the existing online platforms and various "containers".

I would like Tannis to break this overview webinar into smaller digestible parts; she is so knowledgeable

Designing effective remote services, strategies for engaging clients, ethical practices in remote service delivery, and protecting client confidentiality and information. I agree with what Tannis said about the ability for this webinar to be made into a series. I feel that a series would allow for these topics to be explored in more depth which would be very useful for career practitioners and employment counsellors right now. I would commit to attend a webinar series featuring this content.

ID verification
Confidentiality and form signatures
Specific platforms for chat, meetings, classroom activities
Most everything. It would be good to have a printout to follow along.
More details on tools
More time on some of the specific application she discussed like Canvas, Hyperdocs and Thing link....
online delivery tools (pros/cons, best practices)
risk management
how to present content to participants in creative ways
How to find new clients
apps mentioned
Best practices for use of remote calls and use of means like Zoom.
any further topics would be interesting
exploring new platforms
How to create engaging content.
Designing Remote Services and Creating a working space
How to bring connectivity and ways to think out the box?
As above, web-based technology
The use of meindmeister to work with clients. How to communicate and engage with clients to set the right expectations for online services.
Designing remote service, best practices for remote service
The different platforms that organizations are using and the training to uses these platforms.
Ethics, tools for remote services and ideas of how to engage clients

the resources available
recommendations for the content for the "container"
- Available tools
- Suggestions for how to engage clients when you can't use multi media
Creating and curating relevant and tailored skill building for learners
Resources pertaining to live chats with clients other than phone and email communications
Any other topics relevant to the above course will be greatly appreciated
The the different platforms to use like Hyperdocs, bulb and ways to incorporate some in our website
How to create group activities within a live webinar.
I always feel that concrete examples from practice are useful for me. Examples of what does and doesn't work well in these very formats.
Tools and resources I have not seen prior to this webinar
Mixed mode service and technology you mentioned in the presentation.
More in depth series as Tanis suggested. This is an important topic and it would be lovely to actually have the series delivered in a variety of models to demonstrate how some of the tools and the intention behind their use were used so we learn through doing :)
n/a
Asynchronous Practice
3 Guiding Operational Questions; Designing Remote Services; Creating a "container"; methods on interaction; content - electronic tools; Remote ethics and confidentiality
if possible a session (or two) reviewing in real time some of the tools etc that were identified with Tannis offering her experience/opinion regarding the pros/cons of each of them

Online platforms and their particular uses, pros, cons, etc
Well I think to prepare us for what is to come, job development in Unprecedented Times might be a good choice.
Definitely "how to". It is not enough to be aware, one needs to know how to use and operate ideas and technology
Security and privacy protection strategies
the different tools and venues that can be securely used with clients, and for online resources for clients and myself, and storage, and.....
Strategies
Technology
The different tools available that could make content available in different ways to integrate the different levels in services that we provide for classroom remote teaching and facilitating
How to organize online job search workshops for online delivery - tips and the best practices
examples of webpage designs that work with clients (gets client's interest)
web sites or systems to work with clients-specific tools.
With COVID-19, we may have multiple family members working from home, are there tips you can provide regarding privacy and confidentiality? Can you provide an example(s) of successful online models for service delivery?
working with clients with learning disabilities
online mind mapping and using google suite



More indepth time spent reviewing and evaluating various LMS systems or containers - e.g. Hyerdoc, Bulb, Thinglink etc. what technologies for live learning that can enable us to host small group-based discussion (breakout) groups for clients when hosting live web workshops. we currently use GoToMeetings but no option for small group discussions for 20 participants or less

Online tools

more specific webinar around the various technologies and how to use them

Unfortunately the area where I could have used more exploration was the different technologies, products, platforms. All the facilitator did was riffle through a list of these, very fast with some pictures. I don't mean a full how too guide / lesson but should have spent way more time describing how these are different from each other, how they are the same, which are free, how do you use them/ what uses go with which ones. Unfortunately spent a log time on ethics and privacy . could have taken 30 seconds

I would really appreciate a series on all that was offered to continue the confirmation and exploration of what works and doesn't work. One of Tannis's first comments is we have under experimented and that is because we did not need to - so this gives us ideas on how to experiment

synchronous interaction

I would like to have a deeper dive on the technologies mentioned and examples on successful ways of interacting with the audience

Different technologies outlined in the presentation

n/a

Successful tools and strategies to engage clients, build rapport and get buy in during these times.

Avoiding burnout and compassion fatigue

The use and application of various online services/products in creating content that will engage and support clients

More around this topic would be great as well as technologies to look into, mental health and self-care.

Looking for new employment as remote worker.

Accessibility issues / ensuring AODA compliance in providing services. How to build an effective online workshop (incorporating a variety of tools).

The various programs to work with people online and the security surrounding them while working with our clients.

\* Best Practices for Developing a Blend of Remote Services, especially in the Post-Secondary (specifically Masters and PhDs) sector

\* Structure of In-person On-line Synchronous meetings - both Scheduled and Drop-in format. (When is one better over the other? Also group vs individual meetings)

Tannis projected a high level of knowledge and expertise in this field. [could not add more to question 6]

Brief review of the different platforms available to outline pros and cons of their use.

the tools were covered too fast

Interactive Videos for clients to click and comment on.

The "how to" is something important to explore

Best technology practices

I would definitely like to know more about privacy issues and resources to share with my clients (at this time). I also would really appreciate going through the different web platforms offered, and knowing how they are used by other non-profits (as a way to help me identify what would be the perfect ones for me and my clients).

There is a lot of stigma/shame with help seeking, but also some clients may not know what they need. Do you have suggestion on how to probe enough, without over doing it!?

I would like to explore some ways of interactions that were presented.

Developing interactive activities to help clients work through application of career development skills and knowledge. How do you create asynchronous resources and content for learners so that live sessions are more about practical application and peer to peer learning?

With covid many clients are not seeking work - motivation and/or do not want to work in jobs that have opportunity

,Webinar effectiveness and interaction.

Softwares available

how to stay motivated when providing services remotely.

Vs creating content, what online services or platforms would you endorse to support students ?

Confidentiality, ethics and clients privacy

None

Engaging with clients remotely, content and activities resources to share with clients.

remote service for those not able to use online how to augment phone work

How to details....on creating content tools

I think all the topics were relevant and would like to explore further.
How effective the programs/container programs can be used during our practice.
Connecting with clients,
New workshops to generate hope and resilience
How to engage clients who are uncomfortable with various media tools.
I don't know yet. I have so much to look up first.
I would like to explore how to assist individuals with minimal technology ie just phone and what options are available for that. It is difficult to give individuals worksheets etc when technology is limited for them. Looking for creative and meaningful ways to prepare and move individuals with limited technical supports
1. various platforms to conduct sessions 2. best practices to keep clients engaged
Interaction, Pedagogic model.
Career development best practices providing remote services.
Strategies/ideas for planning/organizing sessions
Perhaps some suggestions or comparison of the benefits and limitations of various on-line technology programs/tools.
Career resource strategies
all the tools that were referenced in the session (pros vs. cons, how to pair them/blend them with others effectively to meet remote and virtual client service needs
Online classroom creation-more information on all topics
Engage with a model for designing effective remote services including structure and activities focussed on resume building, job search and interview skills.
Ethical considerations, the creation of a "container" with learning management system, etc.
some of the tools for engaging clients and comfort level for staff using new platform

<p>Personal application - to see the progress of our students: trying to establish what their needs are even when they don't know how to articulate it.</p>
<p>Applications available to better engage our clients. Research surrounding the benefits of working from home versus face-to-face meetings.</p>
<p>Pedagogy</p>
<p>I like to learn more details of remote service designing.</p>
<p>a venture thru the tools a bit more in detail....from what is easiest for clients to access to what becomes more complex....at times seems overwhelming for those who will provide services remotely and for the clients who are used to phone conversations or coming into an office for an appointment</p>
<p>Different technologies for instructing, and using overall.</p>
<p>I'm really interested in how to encourage deeper engagement with clients to help them weather this storm, to help clients see themselves as more resilient and adaptable than they perhaps think they are. I would also like to see more resources that are updated and relevant that I could share with clients.</p>
<p>Tools / Tech Resources;</p>
<p>Completing required registration forms / confidentiality agreements / service plans remotely</p>
<p>Perhaps some actual design techniques or strategies, which uses some of the tech tools mentioned within this webinar.</p>
<p>Different venues of delivery</p>
<p>mental health wellness during isolation</p>
<p>motivation during time of crisis</p>
<p>Putting in place more communication around what I can offer my clients (secondary school students in New Zealand) in this time.</p>

How to use different technology
How to maximize an online session with a client, in terms of navigating technology that might be unfamiliar to the client.
Topics: Meaning Making Model .... to go deeper
Having an overview was excellent. I only came into the webinar part way through (it started at 4am my time) but I think each section could be explored further. I have a specific interest in tools and technology, my colleague would benefit from further information on counseling and engaging with a client when in an online session.
Multimodel
My clientele come primarily from lower income households and often only have very basic computer skills or they don't possess a personal computer or smart phone. Now that resource centres and libraries are closed, they don't have access at all to computers for job searching. I would love any suggestions to help these folks over the phone.
career exploration and job search
Tools /resources for making attractive presentations
Engaging with clients through virtual. - Networking with employers to match job seekers.
Specific remote programs being used. With the information from today, there may be a lot of people trying to get more information on the programs available
Client engagement - engaging clients who think there is nothing to be done at this time.
n/a
Trending online or remote learning
Workshops online
Staying motivated
It would be great to explore some actual remote "environments" or designs.
I would like access to review the slides
The different tools to use in providing remote services.

content vs application
virtual application resources
supporting participants in using the technologies
collecting payment as an online career practitioner
I want to explore more about specific ways to deliver content.
Online Services / Resources that are offered (more on the free end)
Where to source online content for clients. Also creating these online containers for clients
engagement and effective service delivery; how to engage clients with multiple barriers
all
Support for practitioners
using assessment methods with clients online... card sort activities, for example. I am looking for perhaps new assessment tools that work online.
Scenarios with clients using remote services, feedback from clients; applying online tools and resources within Employment Ontario delivery model.
not sure, at the moment I have a lot to research. Perhaps marketing an employment program when people are afraid to work or so many businesses have shut down
Techniques of how to communicate better with clients
Staying motivated, new resources and online tools
Tools and different practices
The Multimodal Career Learning Model -- Maybe separate webinars discussing the interaction, content and personal application topics separately.
I was interested in the various items in the 'Container' and the Online tools and Resources. I need to explore them.
technology
What is working within this time?

Remote practice
reflection space
would love something more technical where we could really learn more about various platforms and how to integrate them
Technologies, how to use, what is the best form that will meet the needs of clients and CDP
How to effectively use thinklink and bulb
Facilitating workshops to groups during this time
creating a mattering climate & building rapport to engage with more success my clients (Low English Skills, Newcomers, Multi-barrier)
How to work with clients who don't have access to the internet.
1. Working on content creating for remote services
2. How to use some of the tools for live webinars
Hands on practice, show how to use the recommended platforms
How to get a client 'back' if they no longer want to continue with our career service
Different technologies geared to youth
More indepth information would be good - tips, tools, worksheets, etc.
I would like to know more about self promotion - marketing.
Referrals to specific resources available, particularly free resources to strengthen the clients skills and options.
The different pros and cons of various technologies.



<p>It would be great if we could explore all areas further. There was so much information and most areas were just touched upon. Ideally more information on the How to's - engaging clients, bldg rapport, best practices - hopefully within a series of webinars that are available for free - being non-profit poses financial limitations for personal development</p>
<p>communicating with clients who have very little ICT skills</p>
<p>Ways to interact with our clients and the technology available.</p>
<p>The online tools/apps</p>
<p>tips for students on resumes, cover letters, virtual interviews, and job search during this pandemic</p>
<p>interaction</p>
<p>The various technologies (many I have never heard of and they sound fascinating!)</p>
<p>i will further explore some of the tools/sites ie slack, canvas, thingllink, bulb....etc...i was familiar with goolge suite but am looking forward to learning more about the other options.</p>
<p>I need to review the several technology resources named in this presentation</p>
<p>Balancing technology needs with personality types... many youth do not want to speak to teachers or counsellors using online sources - they have told me they feel that there is a target on them. Prefer to use telephone</p>
<p>More information on specific online platforms and how to use them.</p>
<p>Accessibility and Privacy - As a Career Development Practitioner who is Hard of Hearing, I have been struggling with this transition to virtual services and have not been able to perform some of my job duties. Communicating private information online or via email has been discouraged due to privacy issues (understandably); however, phone use is challenging for me and I have not been able to find a solution that is accessible for me, meets privacy requirements, and allows me to effectively support clients.</p>
<p>crafting the online model to best enhance clients lives</p>
<p>more time on model</p>

How to run virtual groups

The use of whiteboard and chat functions to use in vivo while providing group sessions, for example using MS Teams.

Ethical considerations (checklist to share with participants in advance)

How to realistically implement on-line sessions.

I am interested in how we could provide this training and more detailed training to the career coaches that will be selected to do the specific work

technology used for disabilities

Engage Clients with Mental health and/or deficit of resources (Technology)

how to engage people who are not tech savvy, how to get new people to access service

The Multimodal Career Learning Pedagogy and more information on containers and how they can be used in our scope of practice.

I think that this provided a good stimulus framework/thinking, but maybe walking through the specific development of a workshop or client session where I can see the concrete process of development.

Getting information out the clients

Development of Resources

I look forward to receiving the course power point pages as I would like to find out the different programs that you can use to interact with clients.

digital tools and resources

the tools that are more accessible to our clients

Everythings

My needs are specific to the role of private practice and 1-1 services. Tools and techniques to aid in this are are most useful

I would like to learn more about how to to blend content with interactive process to offer clients best services

online assessment tools

elaboration on specific technologies that were mentioned

Go in to the different options in more depth

Connecting with new clients.

Organizing remote employment counselling sessions

Online tools for Career exploration that are free /low cost

Technology

Working with newcomers

ways of engaging with employers for job development for people with disabilityies

I would like to know more about how to work with employers in this present times as a job developer

Practical examples of containers and resources used to create them.

What we were hoping for was step by step instruction on how to use various softwares for remote services
Wow ... all of it! The material, as mentioned in the webinar, was high level but it all interested me and I would be very interested in learning more in depth.
Marketing services and capturing new clients through social media
well, most of them, but particularly Client connecting platforms
did in last survey
Apps/programmes to use as a "container" for career clients
the roller coaster of unemployment, how to address all the emtions that clients will be going through, and hope engagement with the marginalized groups with Gray Poehnell.
An oppportunity for front line workers (us) to collectively share Best Practices-on a regular basis.
anything about job developing will interests me
Unfortunately I had to miss the initial session (part 1) and I would like to be able to access a recording of it if available. Thank you. Also thanks to you all for your wonderful and insightful support. Stay safe and well. Looking forward to more! :)
Career Development tools and exercises
Resources are always helpful
Containers
Front loading information
Digital ID
Creative ways to use one particular tool, rather than rushing through many different tools. Perhaps more depth on Zoom or some other tool.
Training with different platforms are available and can be used

How to involve all staff including paraprofessionals during this time.
Organizing the desktop to use different windows, and sharing with clients during workshops, or one to one meetings.
Disability confidence & Technology accessibility ,Disability confidence & Technology accessibility
hands on use of tools e.g. the digital portfolio..
interesting platforms for delivery
storage and data security online
<p>This is so new to me so there is a lot of information I feel I need.</p> <p>How to transition experiential, participatory, empowerment workshops to remote delivery.</p> <p>Activities to engage group participants with each other, self reflection.</p> <p>How to adapt/modify content</p>
<p>How to create a webinar. how to set up everything for the presentation. how to set up the presentation for everybody to see the presenter and the PowerPoint laminates. Is the webinar done by only one person? These and many other issues that a presenter should know to give a webinar presentation. Sorry that I ask about this but this is my need and I believe, it is the need of hundreds of employees. Due to the circumstances we are living, we need to use the advanced technology to offer virtual services.</p>
<ul style="list-style-type: none"> <li>- How to be engaged with employers</li> <li>- How to approach and take an action for Job Search Activities</li> <li>- How to utilize LinkedIn for both job search activities and networking</li> </ul>

In depth introduction to one of the remote communication tools
I would like to explore those digital tools to have more interaction with clients virtually
motivation, engaging, self esteem, getting over fear
Already provided last week ;o)
Container Idea
Good ID
More info. on tools and examples of how to use.
I would like to take a deeper look at tools and how they work
Continue exploring the resources available for staff/customer usage.
For now, I need to digest and use the remote services information, i will have more topic suggestions once I have done so. I have been off work on sick leave for 2 months, so i haven't had a chance to practice career development since the world changed due to Covid 19.
Provided this in my last survey
Utilizing zoom
Keeping the clients motivated during the the struggle time. Resources
client engagement, meaning making
Specific tools
Tools , maybe a how too
Further resources and discussion on ID
I would like information on how others are using these tools and feedback on how it is working.
Best practices - Best Tools - Privacy and Security Issues
the future of careers what will change for HR post covid-19

Tools, and Motivating clients, Practical ways to outreach, going beyond the boundaries and making funders understand the need for flexibility
There was lots of information on different resources which could be compiled. This is something that would benefit from more time and input both from me and as a company.
exploring different technologies for service delivery and designing of materials
Making and building client relationships. Presently, I work with low-income families, which include aboriginal people, women, and young adults. How to bring hope to them.
How to guide clients back into work search rather than being reliant on benefits such as CERB
Sorry nothing comes to mind right now.
tool for interacting with clients. a devoted session on working with learning disabled.
additional considerations when working with vulnerable populations such as youth; mitigating risk of using the help of volunteers online
Setting up a "container"
Engaging for personal interaction
More detail on the pedagogy model used.
Equity, vulnerable learners, poverty, lack of literacy and access to connectivity.
I'm really looking forward to the May13 workshop on experiential learning. Thanks for offering this.
Free resources & tools
Topics about audience engagement with online webinars, how to take live workshops and convert to online platforms.
I listed these last week.
Sharing resources and keeping clients engaged
the various on line resources
how to evaluate tools, especially if there is a big investment needed

Technical tools for effective delivery of workshops- hands on or recommended where available
Storing data and material for easy access.
Interactive Workshops
Outcome result base interaction strategies. To my surprise during pandemic, my clients are responding to my follow up emails promptly when emails are in their first language rather than English.
Containers
Motivation and covid - types of work available
job search, mental health, outreaching to and gaining new clients
undetermined at this time
I would like to explore social media connection for people with limited access t and ability to devices and internet . To teach the skills remotely. This is my barrier at this time
The how to with client engagement
Job search tips
Best practices of remote instruction (1-on-1 or group teaching of resume and cover letter development; career and education planning; or remote job searching)
I would like to learn more about using creativity of practitioners at this time to be themselves engaged & engaging
the various platforms/ websites Tannis suggested - they were very quickly mentioned. - The Containers
Outreach services for those clients who are not tech-savvy or experiences disability.
I would like to explore some of the technology available for workshops, presentations and connecting with clients 1:1. I'm specifically interested in learning more about MindMeister.



Different tools available to create engaging webinars for clients
How to serve clients with literacy issues.
There are many companies laying off employees. It is discouraging the clients. How do we keep them occupied?
Teams, zoom, virtual (these are becoming the way of maintaining and encouraging clients and sending resources that will help them with fear, mental health and advocating for free computers and other needs as well.
resources for free online learning for clients/ tutorials to hold online webinars,
How to make it more comfortable for clients to use remote services
Software and new connective approaches; ie: lack of tech, disability, distance, virtual with clients and colleagues.
really interested in live elearning strategies, work with at risk youth and creating safe online environments for groups of clients
keeping clients engaged
Getting clients employed remotely
getting clients to look for work again when they are scared of covid 19
Container examples and how to use them.
more hands on curriculum development
Open to learning whatever information you discover and feel worthy to share.
Job readiness activities and tools, motivating clients and keeping them motivated, how to keep clients engaged during job searching.
Would be interested in getting formal training.
I will apply some of the tools learned
Free online assessment tools for remote work