

CAREER AND EMPLOYMENT SERVICES RECOVERY PULSE SURVEY

June 4-12, 2020

CURRENT REALITIES



10.4% Laid off staff

10.2% Reduced staff hours

2.3% Hired new staff

89%

Delivering programs/services remotely

23.7% Reduced/closed programs/services

Developed new 20% partnerships/services

17.2% Increased

9.3% Reduced operational

OPERATIONS IN THE NEXT 6 MONTHS...



54.1%

Stay open with slight changes to services/programming



Severely reduced services 13.3% or programming

2.4% Might close or have already closed



21.9% Pursue new, or expand upon existing initiatives

No change to our services 8.3% or programming

Do your students or clients see this time period more as?





A stressor

16.1%



An opportunity

Experience transitioning staff to work remotely



Somewhat or very easy

Neither easy nor difficult



Somewhat or very difficult

52.9%

21.4%

25.7%

Student/client groups who have been more negatively affected

(Top 5 responses)

58.9% People with mental health challenges

50% Unemployed

50% People with low income

46.8% Adults in career transition

42% People with learning disabilities

How are you enhancing or re-imagining career services? "Working with employers to get them to offer opportunities for students to work remotely."

"Focusing on helping clients to develop self-compassion and resiliency skills to cope with mental health concerns."

"Offering more virtual resources that are easily accessible to clients."

MENTAL HEALTH CHALLENGES

Faced by students/clients



Your own

Moderately or highly equipped

Poorly or somewhat

equipped

Not at all equipped

44.1%

Poorly or somewhat equipped

Moderately or

highly equipped

75.1%

2.5%

Not at all equipped

n=1,146*

*not all questions answered by all respondents

About the survey

Location BC - 17.1%

AB - 11.8% MB/SK - 5.1% ON - 39.8% QC - 16.3% Atlantic - 9.1%

North - 0.9%

Sector

Corporate - 2.2%

Nonprofit/Charity - 49.3% Post-secondary - 20.7% Government - 9% Private - 7.8% K-11/12 - 6.7% Other - 4.4%

Role

Functional/program staff - 67.4%

Management/supervisor - 11.8% Other/Not applicable - 5.4% Senior management - 5.2% Support staff - 4% Chief executive - 3.2% Owner/principal - 2.9%